

### Out-smart the Vices (Hackers / Thieves / Frauds) !!

A Sincere Letter to you from BE FORWARD Management and Employees

#### Dearly beloved,

# We have implemented a Tighter Security Control Program on our on-line system, to protect all of you, our valued customers!

It is sad to find that this world is full of frauds and thieves, called Hackers, who are after your money and/or car(s).

Believe it or not, that infuriates us just as much as it does to you!

Thus, we have taken a Measure Forward!!

Additionally, we strongly recommend you to follow Tips below to help you avoid the tragedy:

#### Tip 1 When big changes are made, CALL for Verification!

Whenever you are notified, <u>by an email</u>, of <u>substantial changes</u>, whether Price Change, Destination Change or anything that may alter <u>a material part of your purchase deal</u>,

## PLEASE CALL US, at Be Forward in Tokyo: +81 - 42 - 440 - 3440 (Mon - Fri) to verify the changes.

We have learned that there are vices who would <u>hack into your email address</u> and send you fake messages, by pretending these messages are from us, and make changes to accommodate their needs to steal your car(s).

You may think it's expensive to call Tokyo, but isn't it better to protect you from having your car stolen?

Please remember --- always CALL Tokyo HQ at above number.

#### Tip 2 Manage your email account super-carefully!

Do not let other people know of your email Password, especially if you are contacting us from a place surrounded by unknown people such as Internet café.

- 1) Do not casually discuss your Password in public;
- 2) Make sure nobody is watching over your shoulder when you type in your password;
- 3) Change your password every once in a while;
- 4) Make sure to <u>log out</u> from your email account and <u>erase the history of using your email account on browser when you are done;</u>
- 5) Make sure to <u>close the browser</u>, even if people are cueing up to use the computer you just used.

Please be super-careful and that is the only way to protect yourself from these vices. If in doubt, call us in Tokyo!

Kindest Regards,